

Xadier Vega

IT Manager & Security Officer

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Infrastructure and operational IT for 70+ stores across Puerto Rico and Florida. About 118 devices. Cybersecurity and automation.

Experience

PS Imports Inc. · Toa Baja, PR · Hybrid

IT Manager & Security Officer Mar 2026 – present

- Lead technology infrastructure and security for a multi-brand retail operation with 70+ stores across Puerto Rico and Florida.
- Define and review security controls: firewalls, access, cameras and physical access control.
- Coordinate IT rollout for new stores with vendors and operations teams.

IT Specialist Mar 2025 – Mar 2026

- Managed networks, firewalls, VPN and WiFi in stores and offices.
- Supported and maintained 100+ devices, servers and virtualized environments.
- Wrote scripts and internal tools to automate repetitive work.

MCS Puerto Rico · Hato Rey, PR · Hybrid

Help Desk Specialist Nov 2024 – Mar 2025

- Technical support for users, remote and on site.
- Supported day-to-day infrastructure operations.

Tech Source · San Juan, PR · Hybrid

IT Help Desk Technician Jan 2024 – Dec 2024

- Hardware and software support.
- Diagnosis and repair of devices.

Education

BBA, Magna Cum Laude · Universidad Ana G. Méndez · Jan 2023 – May 2026

Certifications

- CompTIA Network+ ce (N10-009). Earned Oct 2025 · expires Oct 2028.
- ISC2 Certified in Cybersecurity (CC). Earned Apr 2024 · expires Apr 2027.
- In progress: CompTIA Security+, CySA+ and PenTest+.

Projects

- IT rollout for new stores. Networks, firewalls, WiFi, cameras, access control and point of sale. The store opens with the network, the register and the sales floor already connected.
- Stores Hub. Internal web app: today's sales, shifts and notices in one place.
- Menu screens. Shows which display is online and which menu it is showing.
- Operations ERP. Expenses, purchasing and inventory in one system.